

Questions and Answers about Municipal Electric Aggregation

What is Municipal Electric Aggregation?	Residents and small businesses in a community, including unincorporated areas of a City, can pool, or aggregate, their demand for electricity to seek lower prices for electricity supply. The larger pool of electric kilowatthours is attractive to suppliers in the competitive market. This is the reason the law established electric aggregation programs as an “Opt Out” program. Residents may always “Opt In” to alternative electric supplier of their choice.
What are the benefits of electric aggregation?	The opportunity to save in the cost of electricity supply. Other advantages are that the price of electricity is fixed, or capped, for the duration of the contract.
What are the risks?	The key risk is a possible reduction in the utility’s supply price. If Ameren’s supply price drops below the ’s price, however, participants in the City program can opt out at no cost. In that event, the City can inform residents on its website and through media announcements.
What is the City program’s rate?	The fixed rate will be 11.89 cents per kilowatthour from July through May 2027. It may be adjusted up or down from a base rate of 10.916 cents between June and December 2027. All suppliers, both Ameren and competitive suppliers like Homefield, adjust for capacity (cost of electricity generating facilities) at the same amount in Jun 2027.
How does the City rate compare to Ameren?	Ameren has announced its new rate of 11.3 cents per kilowatthour for the period June through October. That is about 6-tenths less than the City rate.
How will I be notified of participation?	Homefield is sending letters to each eligible resident and small business to report the program’s rate, terms and conditions, and information about opting out. Ameren will also send a letter to each eligible resident and small business.

ENROLLMENT

Who is enrolled?	Residents and small businesses—defined as 15,000 kilowatthours or less per year—within the City’s unincorporated areas served by Ameren.
What do I do to participate?	Nothing. Enrollment is automatic. But <u>you do not have to participate</u> . You can opt out at any time and at no cost. (See “Opt Out” below.)
If I just moved to town, am I eligible?	Yes. Enrollment takes just three steps: <ol style="list-style-type: none">1. Sign up for service with Ameren.2. After 2 business days, call Ameren (800-755-5000) for your account number.3. Then call the municipal electric service provider.

Will someone call or visit to sign me up? No. Enrollment is automatic, if you qualify, and no one will call or visit.

OPT OUT

Do I have to join? No. You can opt out at any time and at no cost or penalty.

How does one opt out? You can do so by visiting Homefield Energy, the City's electricity supplier, online at homefieldenergy.com/optout or by calling Homefield toll-free at **866-694-1262**. You will need to have your account number handy, which can be found on your Ameren bill, for either option. For the online option, you will use your account number where it asks for the "Opt Out Code." If you find the toll-free phone line busy, you will be able to leave your number to get a call back.

Will I be able to return to the City's program? Yes. The rules allow you to return within 60 days of opting out. If you do not do so or do not choose another electric supplier within 60 days Ameren will continue to supply your electricity for 10 more months, or 12 months in all.

Is my time to opt out limited? No. You may opt out at any time.

ALTERNATE SUPPLIERS

What if I already have another supplier? If you already are served by an alternative electric supplier, you will not be enrolled in the City's program.

But may I sign up for the City program? Yes, but you will want to check your alternative supply contract to make sure know when it expires. You'll want to assure you do not subject yourself to an early cancellation fee.

SERVICE

Will I get two bills? No. Your monthly Ameren bill will include the supplier's charge.

Whom will I call for answers about my bill? You may call Ameren's toll-free customer service number, **800-755-5000**.

Whom will I call about service interruptions? Ameren will continue to handle service calls at the same toll-free number, **800-755-5000**.

Will I be hurting Ameren if I switch? No. Ameren provides distribution only. Any electricity it delivers to customers is provided by the Illinois Power Agency.

Will Ameren service be worse if I switch?

No. Standards by law and regulation for the quality of Ameren's service do not change.

CONTRACT

What is included in the City's price?

It covers the cost of capacity (generation-related facilities), energy commodity, and transmission costs.

What happens if Ameren's price falls below the contract price?

The City's contract includes price protection. City participants may opt out of the program at any time and at no cost.